



ANNUAL REPORT

2023



Prepared by

**RENEE LEINBACH
ALEXIS LENDER
FRANKIE BLAIR**

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A LETTER FROM OUR PRESIDENT

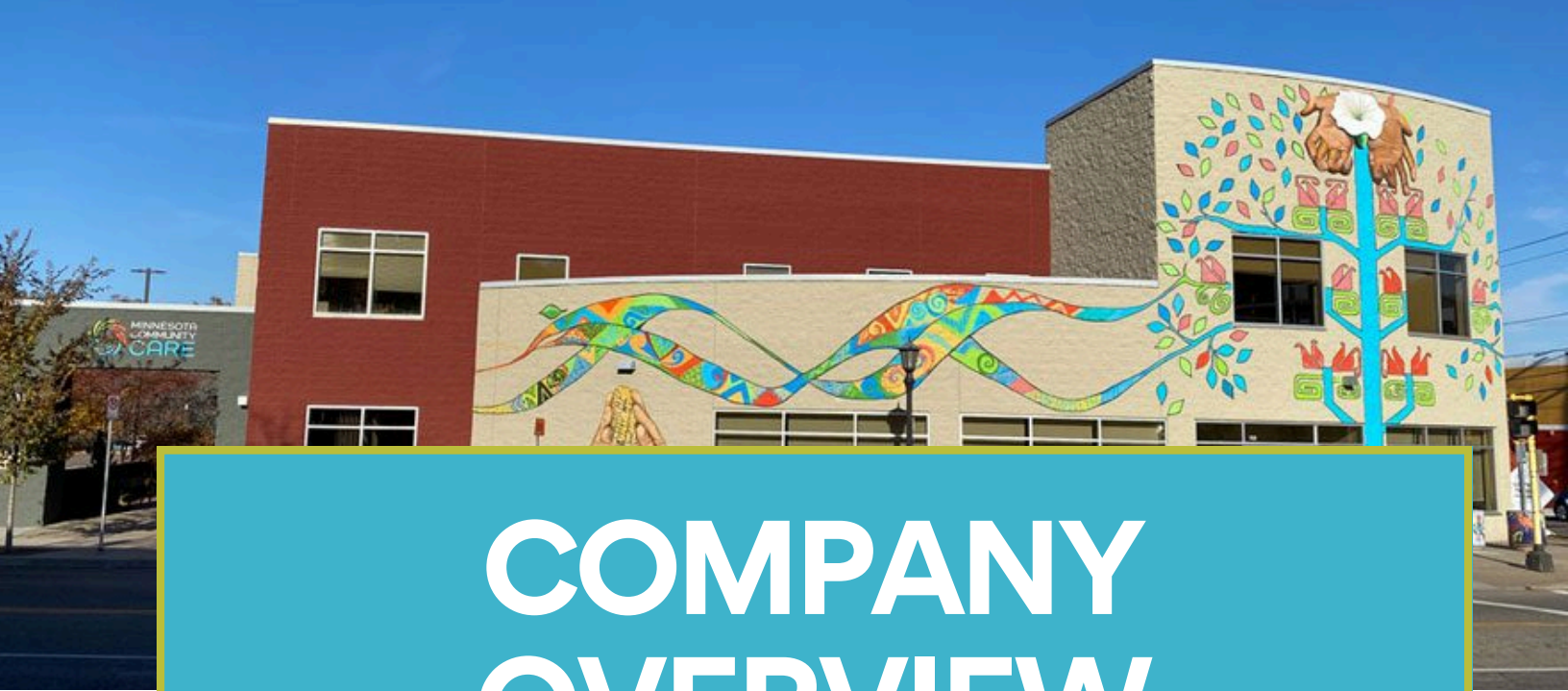


REUBEN MOORE
PEO
Minnesota Community Care

We lead our historic institution through a lens of compassion, the care for all, and an alignment with the spirit of our mission, a spirit that is carried by each of us, a spirit that keeps us resilient, innovative, and committed to our promise of health for all; the mission. In 2023, we continued to champion our cause of providing affordable, high quality, and individualized primary health services for all people in our communities. We pushed forward through many adversities with impacts to our funding, rotating staff changes, and hard decisions to consolidate our services to focus on service line administration. We made an important pivot back to the basics of a patient centered medical home, team-based care, and putting the patient first. We celebrated 50 years of School Based Health in America which we are forever immortalized as the first school based health center in the United States. We celebrated Board of Directors, and our amazing staff for their contributions, tenure, and constant sacrifices to hold up our great organization in troubling times; all of whom rise to our cause like care bears in action. We met every challenge in 2023 with our tradition of excellence and service, living our mission through at every opportunity, in over 120,000 patient encounters and millions of community touch points annually. This year was a hard one, but we strive on.

With deep gratitude,

Reuben



COMPANY OVERVIEW

VISION

We envision a community in which all people have access to exceptional, comprehensive health care and are living healthy lives. Minnesota Community Care is the leader in delivering affordable health care by being the provider of choice, driven by compassion and respect for all.

MISSION

STRENGTHENING THE WELL-BEING OF OUR COMMUNITY THROUGH HEALTH CARE FOR ALL.

At Minnesota Community Care, **we put the patient first.**

We partner with and care for our patients by seeking to understand the world through their eyes and empowering all employees to put our patients first.

At Minnesota Community Care, **we champion equity.**

We value all people, through our advocacy, workplace practices, policies, and efforts towards equitable access to health related services.

At Minnesota Community Care, **we uplift people.**

Through a culture of respect, collaboration, and creativity, we empower the best in each other. We uplift each other, our patients, and our community members. We value all people, honoring each individual's dignity, unique strengths, and challenges with mutual respect for all.

IMPACT STATEMENT:

IN 2023, MINNESOTA COMMUNITY CARE CONTINUED TO MAKE A MEANINGFUL IMPACT BY EXPANDING ACCESS TO HIGH-QUALITY, PATIENT-CENTERED HEALTHCARE FOR THE COMMUNITIES WE SERVE. THROUGH OUR CLINICS, SCHOOL-BASED PROGRAMS, AND OUTREACH EFFORTS, WE PROVIDED ESSENTIAL MEDICAL, DENTAL, AND BEHAVIORAL HEALTH SERVICES TO THOUSANDS OF PATIENTS, MANY OF WHOM FACE BARRIERS TO CARE. OUR DEDICATED STAFF WORKED HARD TO ENSURE THAT EVERY PATIENT WAS TREATED WITH DIGNITY AND RESPECT. MCC ALSO STRENGTHENED INTERNAL INITIATIVES FOCUSED ON EMPLOYEE WELL-BEING —RECOGNIZING THAT A SUPPORTED WORKFORCE IS CRITICAL TO DELIVERING EXCEPTIONAL CARE. TOGETHER, THESE EFFORTS REFLECT OUR ONGOING COMMITMENT TO BUILDING HEALTHIER COMMUNITIES AND ADVANCING HEALTH EQUITY.

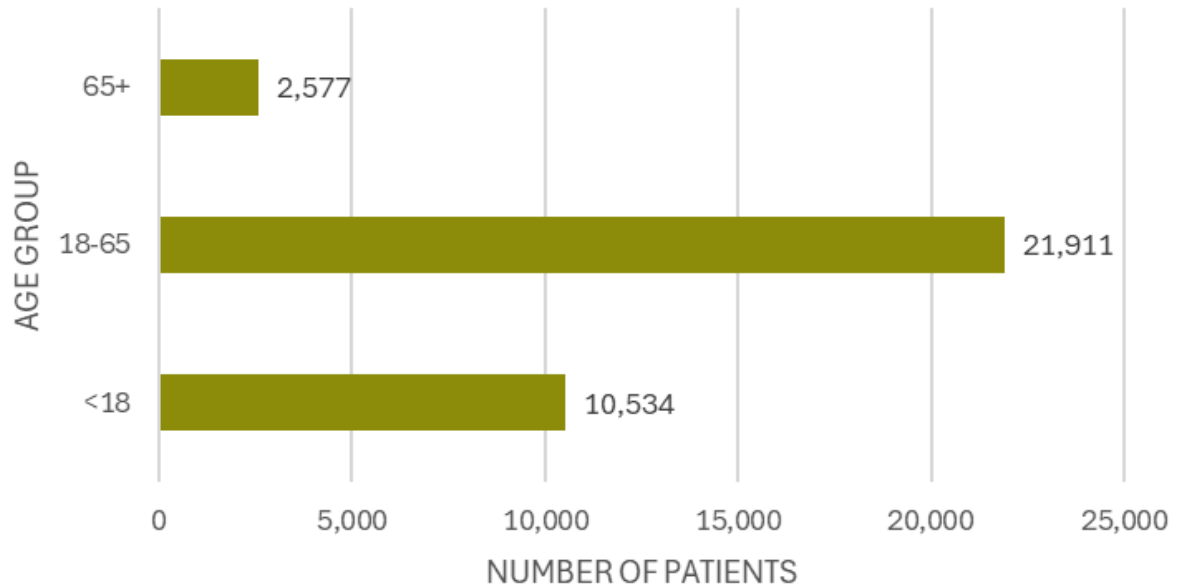


MINNESOTA
COMMUNITY™
CARE

WHO WE SERVE:

Total Patients Served in 2023: **35,022**

TOTAL NUMBER OF PATIENTS SERVED IN 2023 BY AGE



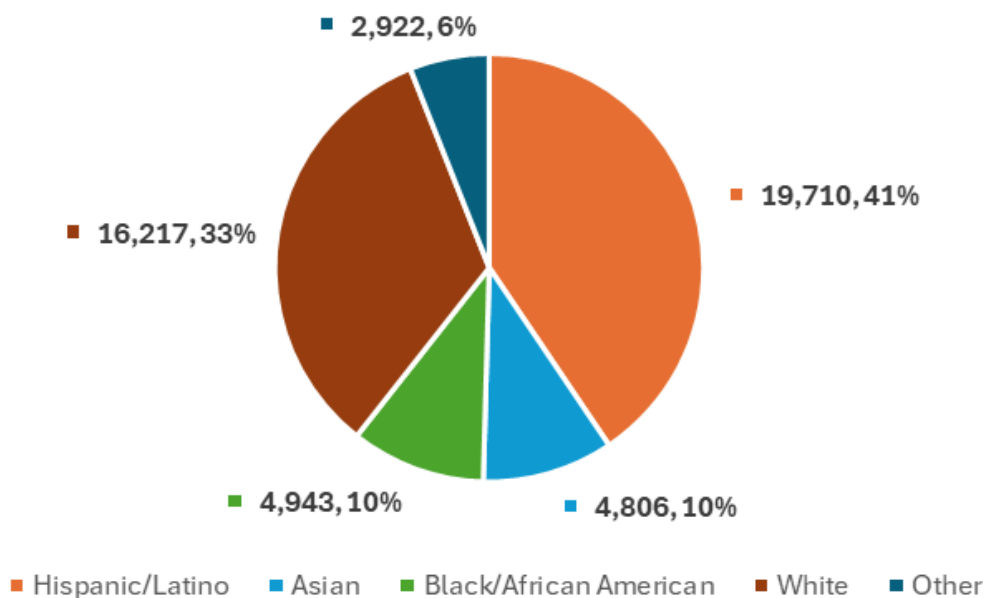
PATIENTS AT OR BELOW POVERTY LINE: 18,681 (53%)

VETERANS SERVED: 196

UNSHELTERED PATIENTS: 2,859

SCHOOL-BASED CLINIC PATIENTS: 2,859

RACE & ETHNICITY



HOW WE DELIVER CARE:

TOTAL APPOINTMENTS

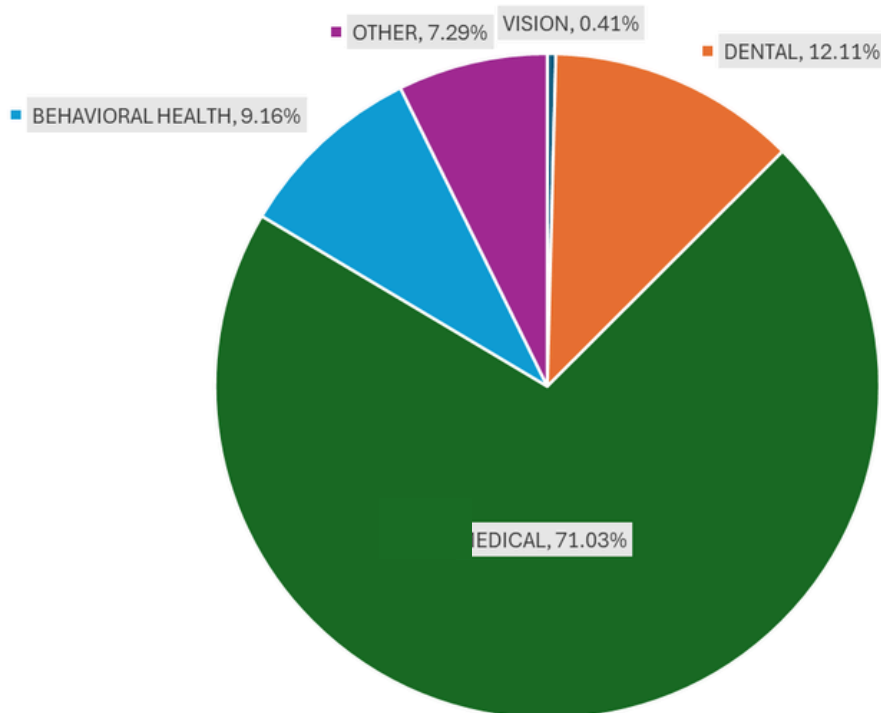
IN 2023: 118,277

CLINIC VISITS: 112,905

VIRUTAL VISITS: 5,372

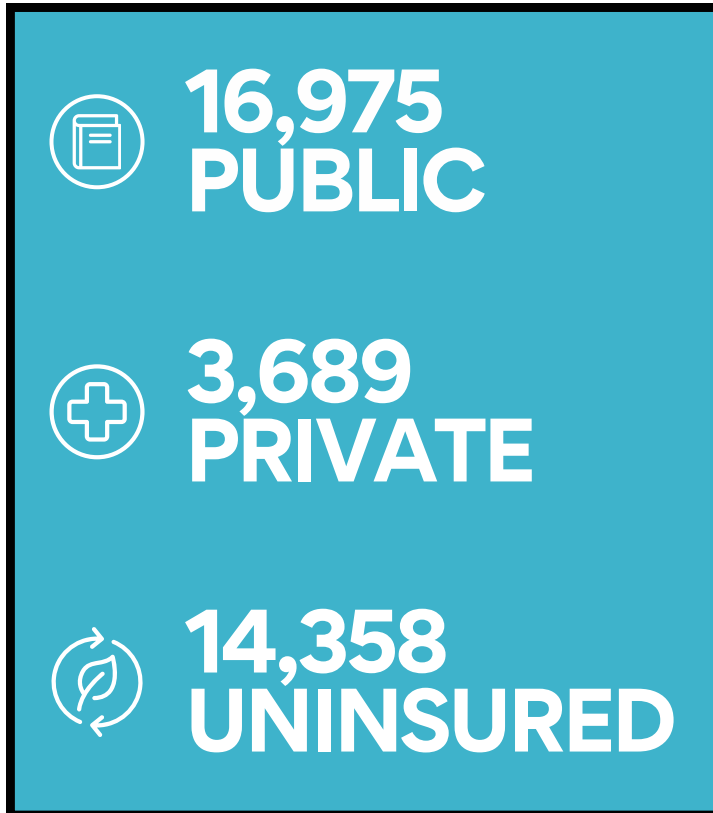
VISITS BY SERVICE TYPE:

SERVICE TYPE

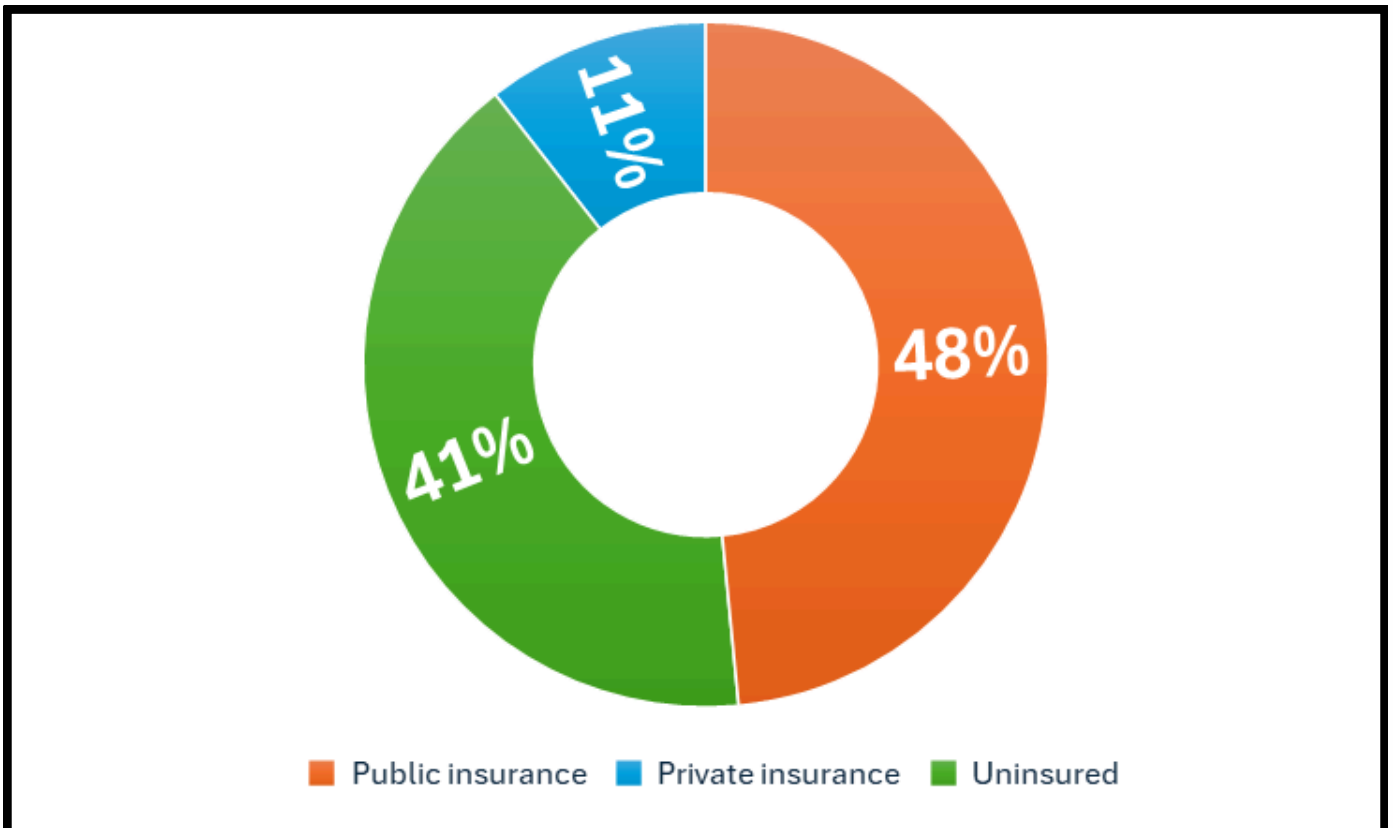


■ VISION ■ DENTAL ■ MEDICAL ■ BEHAVIORAL HEALTH ■ OTHER

INSURANCE BREAKDOWN:



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FINANCIAL HIGHLIGHTS 2023



*FINANCIAL YEAR RUNS FROM OCTOBER 1 TO SEPTEMBER 30



Revenue

\$46.17M



Expenses

\$50.8M



Profit/Loss

\$4.63M

SPOTLIGHT STORY: BRINGING CARE TO WHERE YOUTH ARE

MINNESOTA COMMUNITY CARE'S SCHOOL-BASED HEALTH CLINICS

In 2023, Minnesota Community Care championed high-quality primary care amid funding challenges, staff changes, and service consolidations. We pivoted back to our core: the patient-centered medical home, team-based care, and putting patients first.

We proudly celebrated 50 years of school-based health in America – a legacy that began in St. Paul with one of the nation's very first school-based health centers, which **Minnesota Community Care continues through our Health Start School-Based Clinics in partnership with Saint Paul Public Schools.** These clinics embody our mission by removing barriers so students can access care right where they spend their days: at school.

Like Care Bears in action, our Board of Directors and dedicated staff rose to every challenge with compassion and commitment, ensuring care reached our communities in difficult times.

The Impact of School-Based Health Centers

School-based health centers are a vital safety net for youth. We bring primary care, mental health support, preventive services, and health education directly into schools – removing barriers so students can stay healthy and succeed academically.

As Dr. Jessica Miehe, DNP, RN, PHN, described in her article “A Magical Healthcare Model: School-Based Health Centers,” these clinics serve as a safety net: no child is turned away based on insurance, ability to pay, or background. They improve health and educational outcomes, reduce emergency department visits, support families, and deliver services tailored to each community. To read more, please visit:

https://www.presspubs.com/white_bear/opinion/magical-health-care-model-school-based-health-centers/article_abf857ca-b3e3-4818-802f-0f2a12c4abc0.html

Our Health Start Clinics offer teen-focused care during school hours, including:

- Primary and urgent care
- Sports physicals and vaccinations
- Mental health support
- Sexual and reproductive health services
- Health education and nutrition counseling

Clinics operate during school hours (typically 8 a.m.–4 p.m.), making care seamless and stigma-free.

Parental consent follows Minnesota minor consent laws, while keeping families involved as partners in their child's health journey.

By meeting students where they are, our school-based clinics strengthen the entire community. Youth receive timely care for everything from routine check-ups to acute needs. Families build health literacy together. Schools see improved attendance and focus. And society benefits from a healthier next generation.

As we reflect on 2023, our school-based work stands as a bright example of resilience and innovation. Even in difficult times, we stayed true to our roots—delivering compassionate, equitable care that changes lives.

Thank you to our incredible staff, Board, partners in Saint Paul Public Schools, and the communities we serve. Together, we continue writing the next chapter of accessible health care, one student at a time.





MINNESOTA
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CARE

LA CLINICA
EAST SIDE CLINIC
EAST SIDE DENTAL
DOWNTOWN CLINIC
FARMINGTON CLINIC
UNION GOSPEL MISSION
ST. PAUL WELLNESS CENTER
MCDONOUGH HOMES CLINIC
HEALTH START SCHOOL-BASED CLINICS

THE DATA IN THIS REPORT IS SOURCED FROM PATIENT DATA DERIVED FROM THE UNIFORM DATA SYSTEM (UDS) REPORT FOR 2023. FINANCIAL DATA DERIVED FROM INTERNAL AUDITED FINANCIAL STATEMENTS.

